

Quick News Update

We're now on the countdown to Christmas, starting to plan our work around the Christmas break.

Scaffolding is up once again at the front of ACP! This time it is the office roof that is being replaced. This work is being undertaken by specialists over a weekend as the old roof is asbestos.

Our Office Administrator, Emma, celebrated a big birthday in November and the Team helped her welcome in a new decade!!

Star Product Wall Copings

Wall Copings are one of our staple products, and recently we have seen an increase in orders for them - you could say they are our current star product!

We pride ourselves in producing a top quality coping. All are hand made here on site.

There are a range of styles available and all come in various sizes to suit your needs. We can even make bespoke copings if your project is that little bit different!

Lastly, you can choose from a range of colours to enhance your final look.

If you're looking for copings, then look no further!

Spotlight on Emma

This issue our spotlight is on our Office Administrator at ACP, Emma, and she's taken time out of her busy role to talk to us.

Tell us about being ACP's Office Administrator

My main role here at ACP is to liaise with our customers, providing advice and dealing with queries; taking and processing orders; and processing invoices and bills. Although what I've mentioned doesn't make it sound like it, it is a very varied role and each day can be vastly different. You never quite know what a customer is going to ask for - we have enquiries from bog standard posts, to bespoke plinths for sculptures! The bespoke orders are definitely my favourite.

How long have you been at ACP?

I've now been here since January 2019 - that's coming on for 6 years! In that time we've made a lot of changes to how we work in the office, introducing new systems that have streamlined how we work. I've also seen a lot of other changes in the company in this time, which have all been for the best.

What do you like best about your role?

The team I work with are definitely the best part of my job. They're a great bunch of people and they really do make going to work fun. We all bring different strengths to our team, and I really enjoy when we get together to come up with new ideas that improve how we all work.

I also really enjoy dealing with our customers - existing and new - and love building good client relationships!

